

# RESPONSIBLE SERVICE OF ALCOHOL (RSA)

Provide Responsible Service of Alcohol (THHABFB09B)

## DURATION AND HOURS

- 1 day course
- 6 hours face-to-face with a qualified RSA Trainer
- Contact Greenwich College for start dates

## ENTRY REQUIREMENTS

- A reasonable understanding of English
- Must be at least 18 years of age

## WHAT TO BRING

- Candidates must bring one form of original photo ID on the day of the course (Passport, or Australian Drivers Licence, or NSW RTA Proof of Age Card)
- Writing materials

## COURSE INTRODUCTION

It is mandatory for people working in the NSW liquor industry (those involved in the sale, supply or promotion of alcohol) to have completed an approved Responsible Service of Alcohol training course. There are over 12,000 licensed venues including: bars, hotels, pubs and clubs, retail liquor outlets, restaurants, functions, and events in NSW employing full time and part time staff.

It is required, by law, for people working in these venues (those involved in the sale, supply or promotion of alcohol) to have completed an approved Responsible Service of Alcohol training course. Candidates holding Greenwich College's certificate will be eligible to apply for positions in these licensed venues.

## COURSE OUTLINE

The aim of this training program is to provide candidates with the knowledge and understanding required to act responsibly when selling, supplying or promoting alcohol in relation to their responsibilities, workplace duties, the law, customer service, and duty of care and harm minimisation.

The RSA course is a competency based 6 hour program covering

- Identifying the context of Responsible Service of Alcohol
- Awareness of Drink-Driving and prevention
- Measuring the outcomes of Responsible Service of Alcohol on premises
- Police powers
- The Impact of Alcohol Abuse
- Signage in licensed premises
- Legislative framework for Responsible Service of Alcohol
- Implementing Responsible Service of Alcohol strategies
- The Liquor Act overview and the Liquor Industry Code of Practice
- Alcohol and your health
- Responsible promotion of liquor
- Intoxication – Indicators and Offences



The Greenwich College course is designed for non-native speakers featuring

- Face to face workshops using visual aids, video footage, group work and printed materials
- Work at a comfortable pace with experienced trainers in a friendly environment
- Delivered in an English Language College with staff who understand the challenges of studying in another language
- Central city location with quality facilities including a lunch room, kitchen and computer lounge with internet
- Open book test. Candidates are welcome to re-sit the test
- Receive 2 certificates the same day you pass the test (VETAB RSA and NSW LAB RSA)

## COURSE OUTCOMES

This course is accredited under the Australian Quality Training Framework (AQTF), Vocational Education and Training Accreditation Board (VETAB NSW), and is approved by the Liquor Administration Board (LAB) as satisfying the RSA training provisions.

Upon successful completion of this course, candidates will receive a "Responsible Service of Alcohol" Statement of Attainment (THHABFB09B) and a NSW LAB "Responsible Service of Alcohol" Certificate enabling candidates to apply for positions in licensed bars, hotels, pubs and clubs, retail liquor outlets, restaurants, functions, and events.

For further information:

**p: +61 2 9264 2223**



# Greenwich College



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CRICOS Provider Code: 02672K  
ABN: 31 114 584 940



# RESPONSIBLE SERVICE OF ALCOHOL (RSA) COURSE ENROLMENT FORM

## STUDENT DETAILS (Please print in capital letters)

Family Name: \_\_\_\_\_ Given Name(s): \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ (DD/MM/YYYY) Gender:  Male  Female

Mobile Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

Visa Type:  Student  Working Holiday  Other

Course Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ (DD/MM/YYYY) Course Time: \_\_\_\_\_

Course Name: **Responsible Service of Alcohol (RSA)**

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### ENTRY REQUIREMENTS

- A reasonable understanding of English
- Must be at least 18 years of age

### WHAT TO BRING

- Candidates must bring one form of original photo ID on the day of the course (Passport, or Australian Drivers Licence, or NSW RTA Proof of Age Card)
- Writing materials
- Course fee includes all training, materials and certificates (Upon successful completion of this course, candidates will receive a "Responsible Service of Alcohol" Statement of Attainment (THHBFB09B) and a NSW LAB "Responsible Service of Alcohol" Certificate)

### BOOKING TERMS AND CONDITIONS

1. If you fail to attend the course or cancel within 48 hours of the course commencement date the course fee is non-refundable. (A Doctors medical certificate is the only exception and rebooking is permitted after 2 weeks from the original course date).
2. If you cancel your enrolment 48 hours or more before the course commencement date, all fees less an administration fee will be refunded within 2 weeks.
3. If you reschedule the course within 48 hours of the course commencement date a 50% rescheduling fee will apply.
4. If you are more than 15 minutes late you will not be admitted and a 50% rescheduling fee will apply.
5. Greenwich College reserves the right to cancel a course subject to availability. If Greenwich College cancels a course, you will be given the option to reschedule at no charge or apply for a full refund.
6. All cancellation and rescheduling requests must be made in writing.
7. The booking terms and conditions stated above do not remove your rights to take further action under the Australia's consumer protection laws.

Student Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ (DD/MM/YY)

Agent Stamp:

